

QIC PAE APPEALS DEMONSTRATION NEWSLETTER



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REGISTER TODAY for the Appeals Demonstration webinar hosted by C2C Innovative Solutions, Inc.

C2C will host a webinar specific to the Appeals Demonstration on Nov. 18, 2020, from 1–2 ET. Benefits to participating, the way the demonstration works, how providers can participate, along with a question and answer section will all be covered. To register, visit <https://tinyurl.com/y29rho7z>.



Provider feedback:

- “This is the second such conference that I have participated in. Each time, the conference was well-run and informative. I appreciate the opportunity it gives to clarify what information specifically is lacking and/or needed for the determination. The conference facilitator was knowledgeable, efficient and pleasant to work with.”
- “Thank you for the webinar this morning; it was very informative. It would be really nice if this was eligible to providers in Illinois. So many times I have felt like, if I could just talk to someone about this appeal, the outcome would be different. Hopefully this opportunity will be available to us in Illinois soon.”
- “I find these Telephone Discussions very helpful, and I am glad C2C is conducting them. I am glad we have the opportunity to participate and hope they continue.”
- “Thank you again for communicating with us and allowing us the opportunity to present verbal testimony through the phone discussion process. The scheduled call went as planned without any issues, and we are looking forward to participating again in the future.”

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ADDITIONAL INFORMATION

www.c2cinc.com
[Part A East Appeals Demonstration](#)

QUESTIONS

PAE Appeals Demonstration Information
Phone: 904-224-7371
Fax: 904-224-2732

CONTACT US

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QIC PAE Demonstration
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Submit Feedback

To submit feedback to C2C Innovative Solutions, Inc., regarding your telephone discussion or the reopening process, please send your email to: ADemoFeedback@c2cinc.com

The Centers for Medicare & Medicaid Services Announces Approval for One-Year Extension

The Centers for Medicare & Medicaid Services recently received approval for a one-year extension of the Qualified Independent Contractor (QIC) Telephone Discussion and Reopening Process Demonstration activities in the Part A East (PAE) QIC jurisdictions. The Demonstration activities will now continue through Dec. 31, 2021. For more information please visit <https://www.cms.gov/Medicare/Appeals-and-Grievances/OrgMedFFSAppeals>

Appointment of Representative

An Appointment of Representative (AOR) form is required in order to appoint a person to request an appeal on behalf of a beneficiary or organization. Unless revoked, an appointment is considered valid for one year from the date the form is signed. Once the form is filed, it is valid for the duration of the appeal. Therefore, a signed form can be used for more than one appeal as long as the appeal is filed within one year of the date on the form.

If the person participating in the Telephone Discussion is the only one who is representing the provider and that person is not listed on the contact form or appeal request, an AOR must be on file with C2C.

The AOR must include the following required elements:

- Name of Party seeking representation (e.g., beneficiary, organization, etc.)
- Signature of Party seeking representation
- Date of signature of Party seeking representation
- Street address of Party seeking representation, including the city, state and zip code
- Name of appointed representative
- Signature of appointed representative
- Date of signature of appointed representative
- Street address of appointed representative, including the city, state, and zip code
- Appointed representative's profession status or relationship to party (e.g., attorney, guardian, conservator, power of attorney, etc.)
- Beneficiary Medicare Number (e.g., Medicare Beneficiary Identifier or Health Insurance Claim Number)
- Statement appointing the representative to act on behalf of represented
- Written explanation of the purpose or scope of the representation

Upcoming Education and Outreach Events

C2C will give the PAE Appeals Demonstration Telephone Discussion and Reopening Process presentation at the upcoming events:

- MACtoberfest conference for providers in Jurisdictions J and M, which will be sponsored by Palmetto and held virtually, on Oct. 20–21, 2020
- National Government Services, Jurisdiction 6 and Jurisdiction K, has scheduled a webinar specific to the PAE QIC Appeals Demonstration on Oct. 27, 2020
- The Medicare Virtual Speaking, a virtual symposium sponsored by First Coast Service Options, Inc., on Dec. 2–3, 2020