HIPAA Eligibility Transaction System (HETS)

The HETS User Interface application is the Centers for Medicare & Medicaid Services (CMS) designed web-based application that enables users to submit eligibility inquiries and receive responses.

To access the HETS application, submitters must obtain the necessary IP connectivity from a CMS-approved Network Service Vendor (NSV).

Access the CMS website [How to Get Connected – HETS 270/271](http://www.cms.gov/Research-Statistics-Data-and-Systems/CMS-Information-Technology/HETSHelp/HowtoGetConnectedHETS270271.html) for the most current list of NSV contact numbers and email addresses.

For more information on HETS, visit the [CMS HETS Help website](http://www.cms.gov/Research-Statistics-Data-and-Systems/CMS-Information-Technology/HETSHelp/index.html), or contact the MCARE Helpdesk at 1-866-324-7315 or via email [mcare@cms.hhs.gov](mailto:mcare@cms.hhs.gov).

Note: Novitasphere interfaces with HETS to obtain eligibility information.