

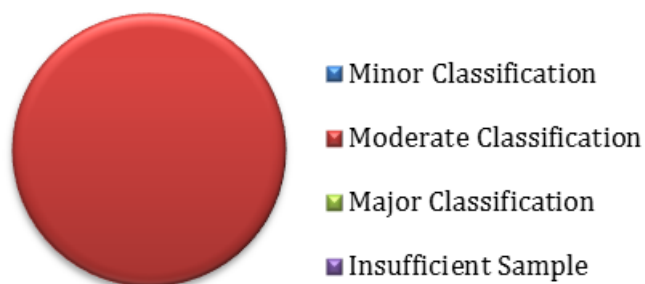


## JL Targeted Probe & Educate Cardiovascular Nuclear Medicine Round Two Results

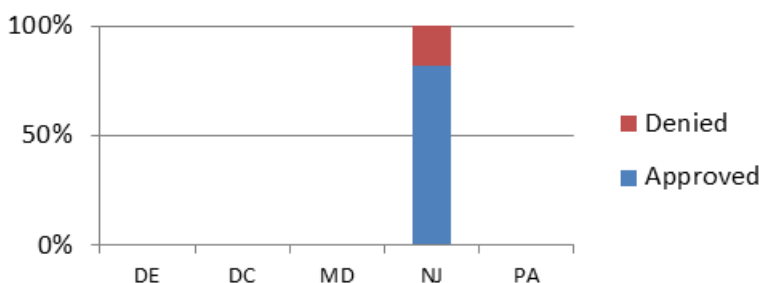
### Findings:

Through complex data analysis Medical Review Part A identified provider billing practices and services that pose the greatest financial risk to the Medicare program. Providers chosen to participate in Cardiovascular Nuclear Medicine Targeted Probe & Educate (TPE) through the data analysis process were offered education prior to, during, and after the probe process had been completed. The results of JL Cardiovascular Nuclear Medicine TPE Round Two are as follows:

- 2 probes completed
- 0 probes closed with a minor error classification
- 2 probes closed with a moderate error classification
- 0 probes closed with major error classification
- 0 probes closed with an insufficient sample size



### Findings by State



### Reasons for Denials:

Denials for Cardiovascular Nuclear Medicine TPE Round Two are based on Centers for Medicare and Medicaid Services (CMS) guidelines. These guidelines can be found in the Local Coverage Document (LCD) L35083- Cardiovascular Nuclear Medicine.

The most common reasons for denial were:

- Documentation is missing a history & physical (H&P) and/or progress notes to support diagnosis or need for testing.
- Documentation is missing a signed physician's order for testing.
- Documentation is missing a formal report or included an incomplete report which did not include stress/EKG portion or was not signed by the physician.

### Education Provided:

Prior to implementing Additional Documentation Requests (ADRs), 100% of providers were notified of impending TPE process through mailed initial letters and by phone. Providers were educated on the TPE process and expectations during this initial phone call. During the probe process, intra-probe education was offered when easily curable errors were discovered and to answer any provider questions. 100% of providers were sent a results letter at the closing of the probe. The result letter included the findings of the probe along with a detailed summary of each claim. An educational phone call was made to these providers to review their results. Providers moving to round three were also notified and provided detailed education regarding their errors and ways to correct them.

### **Summary of Results:**

Novitas is impressed by these results as they are a reflection of the education provided before and during the review. All providers have been educated on their results and round 3 of Cardiovascular Nuclear Medicine Targeted Probe and Educate is scheduled to begin May of 2018.